

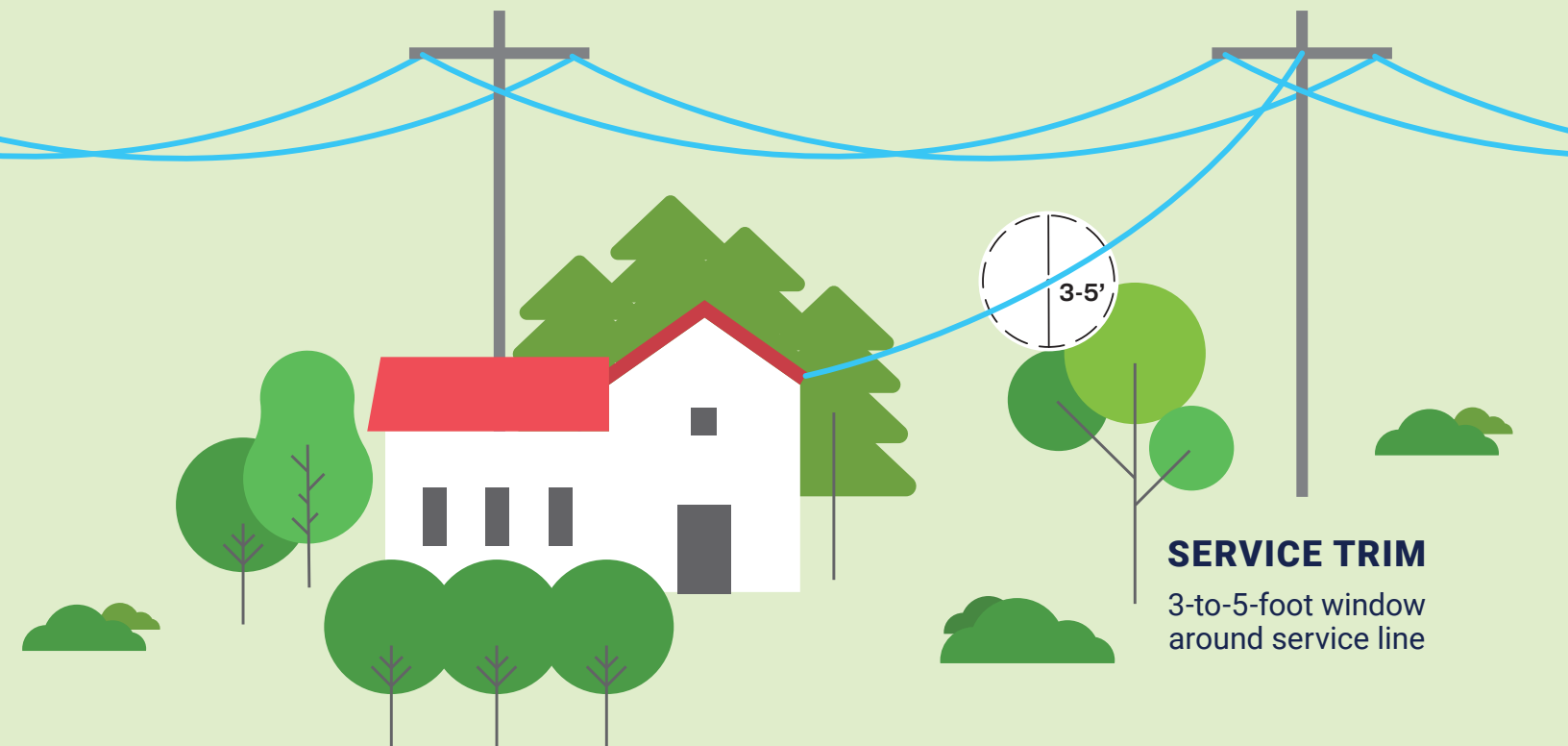
# Service Line Clearance

Middle Tennessee Electric is responsible for delivering safe and reliable electricity to our members. To keep you safe and your service uninterrupted, MTE's vegetation management team prunes trees and vegetation around your service line once every six years. This provides a 3- to 5-foot clearance window to prevent outages or power disruptions before they happen.

Service lines are connected to your home through equipment called a weatherhead. The weatherhead then directs electricity down to your meter. Members are responsible for the maintenance and upkeep of their weatherhead and the base where our meter is attached.

If your tree is marked for pruning, there is vegetation encroaching into the clearance window which can interfere with the integrity of the service line or the weatherhead. The best option for maintaining this clearance is to plant low-growing trees and vegetation near your service line. Consider how tall your plant will become when it is fully mature.

If you need to prune vegetation within 10 feet of your service line, MTE can temporarily disconnect your service line at no cost to ensure your safety while you work. When you're done, we'll reconnect your service line.



If you have questions about trees, vegetation or the environment related to the rights-of-way or Middle Tennessee Electric, our team of certified arborists is available to help.

For questions or concerns, please call **877-414-7685** or send us an email at **[VegetationManagement@mte.com](mailto:VegetationManagement@mte.com)**.